



Shuvankar Roy
Vice President, Xfinity Home

Shuvankar Roy is Vice President of Xfinity Home, the total home security and home automation solution from Comcast. He leads the business operations function for Xfinity Home, specifically helping to expand its operations and deliver profitable growth.

Shuvankar is responsible for creating the overall operational strategy and leading the execution of customer-facing operations for Xfinity Home, including sales, customer care, alarm monitoring, tools and systems, field service, business analytics and working with field partners to deliver best-in-class customer experiences.

Shuvankar joined Comcast in 2013 and served as Sr. Director of Xfinity Signature Support, which offered consumers and small business owners technical help and assistance with IT services.

He has been in leadership roles since 2014, helping to establish Xfinity Home as the fastest growing home security company in Comcast's footprint. Shuvankar has been a key leader in helping to implement plans for the operational infrastructure of systems, processes, and growing the team to accommodate the rapid growth objectives of Xfinity Home.

Prior to joining Comcast in 2013, Shuvankar spent seventeen years working in senior executive roles in India, Germany and Canada focusing on business strategy and operations management for businesses in Manufacturing, Cable & Telecommunications and offering Premium Technical Support. He brings a wealth of knowledge in customer care as well as strong business and financial acumen.

Shuvankar earned a Bachelor's degree in Civil Engineering from Manipal Institute of Technology in India before continuing his education at University of Toronto, where he obtained a M.B.A. from Rotman School of Management. He is also a graduate of the National Association for Multi-Ethnicity in Communications (NAMIC) Executive Leadership Development Program from University of Virginia.

Shuvankar is a Board of Directors member at [SPIN](#), a nonprofit organization which serves over 3500 children and adults with special needs in southeastern Pennsylvania and the Lehigh Valley area and also serves in Board of Directors at American Cancer Society- Northeast Region.

Shuvankar resides in Bucks County, Pennsylvania with his wife and two children.

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